Next Generation Enterprise Network-Recompete (NGEN-R)
End User Hardware (EUHW)

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End User Services
PMW-205
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Topics

- The Plan
- OMB & DoD Policy
- NGEN-R EUHW Scope
- Intended NGEN-R EUHW Contract specifics
- EUHW “Category” Concept
- EUHW Transition
- NGEN-R EUHW Milestones
The Plan

Transforming from a single-source service model (on-premises) to a multi-source (on & off premises) service delivery model – flexibility is needed in the future state to change approach when warranted.

Current State

Single Source Delivery Model

Single Prime Vendor
All IT Services in portfolio delivered by a single vendor for the entire enterprise.

34 NGEN Services – Single Contract

End User Hardware

Device Management

Future State

Multi-Source Delivery Model

Multiple Vendors
Service provisioning, delivery and integration using multi-sourcing approach

Hardware & Initial Core Build

Service Management, Integration & Transport

All services in NGEN have been mapped to new model

DISTRIBUTION STATEMENT A. Approved for Public Release
OMB-M-16-02 dated 16 Oct 2015

- Establishes Federal Policy to improve acquisition and management of desktops and laptops
- Reduce costs through standardized buying processes/hardware configurations, order consolidation, mandated use of GWACs, and standard refresh cycles

DoD CIO Response dated 20 April 2016

- Establishes DoD volume purchasing process for common configurations
- Establishes DoD IT Hardware purchasing vehicles:
  - Air Force NETCENTS 2
  - Army Desktop & Mobile Computing (ADMC)
  - Army IT Enterprise Solutions-Hardware
  - Marine Corps Common Hardware Suite
  - Navy NGEN-R contract(s)

NGEN-R EUHW is the “DON Solution” for End-User Hardware Ordering
NGEN-R EUHW Scope

- **Hardware-as-a-Service – Navy (NMCI) and Marine Corps**
  - Vendor owned end user devices including desktops, laptops, peripherals and printers
  - Evaluating use of three-year refresh cycle capitalizes state of the shelf technology and maximizes resale value for vendor community (aaS seats only)

- **Hardware for Purchase – Navy (non-NMCI) and Marine Corps**
  - Government owned end-user devices

- **Common tenets:**
  - Government defined/provided software “core build”
  - No Government staging/imaging facility provided
  - Worldwide Shore-based Customers; some devices support deploying units, e.g. shipboard
  - EUHW Vendor will function as part of a multi-vendor environment to configure, deliver, and support end-user devices
    - Vendor seams managed with Operating Level Agreements (OLAs)
Contract Specifics

- End user devices including laptops, desktops, tablets, thin/zero clients, peripherals and printers
- Device management
  - Includes configuration, imaging, delivery, hardware maintenance, break/fix support, and end-of-term disposition of NIPR/SIPR user devices and associated peripherals.
- IDIQ (FAR Part 12) - fixed price
- RFP release Q3 FY17; Award Q2 FY18
- 3-5 year base, 3 one-year options
- Tailored incentive plan
EUHW Category Concept

- Desktop/laptop hardware requirements based on user categories, e.g. business, engineering, graphics versus discrete specifications
- Reduce number of devices from those currently supported with set configurations as required by OMB & DoD CIO
- Enable use of a “living specification” with device updates driven by commercial “state of the shelf” to avoid stagnant specs and continual contract re-negotiation
  - General Purpose
  - High Performance
  - Ruggedized
- Annual reevaluation of specific vendor offering for each category
- Enable some customization in “high performance” categories to support specialized requirements of “power users”

Streamlined method to ensure updated hardware without contract re-negotiation
EUHW Notional Transition

Note: ONE-Net seats (~28,000) transition to NMCI beginning 3rd Qtr. FY18

Plan based on current NGEN end user device refresh schedule (~70K/year)
Extension of seats on NGEN contract will be required
## EUHW NGEN-R CONTRACT SCHEDULE

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**EUHW Milestones**

- **Today →**
- **End of NGEN Contract PoP 6/27/18**

- EUHW Draft RFP Released **3/13/17**
- EUHW Final RFP Released **6/01/17**
- EUHW Contract Award **1/26/18**

Revised: 11/30/2016
Summary

- DON-wide scope supported by DoD policy
- EUHW as a Service and Supply for ALL USN/USMC customers
  - Hardware available to all, but value-added services limited to all NMCI-connected and some USMC devices
- Intend to release RFP in Q3 FY17 to award a fixed price IDIQ (FAR 12) in Q2 FY18
- Planning a deliberate refresh-based transition from NGEN to NGEN-R
- Category concept – a streamlined method to ensure available hardware is updated annually

Designing a flexible vehicle to support the entire DON!