

5 Tips

highlighting: FLTMPs, ETJ and NeL (Afloat)

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Use new functionality in FLTMPs Afloat, Electronic Training Jacket (ETJ) Afloat, and Navy eLearning (NeL) Afloat.

Note: The MU1B-5 Upgrade Release delivers new functionality for afloat training and personnel systems. See your NIAPS System Administrator for status of the upgrade onboard your ship.

1. With the upgrade of MU1B-5, all active FLTMPs account holders have access to FLTMPs Afloat. FLTMPs Afloat is available in the disconnected environment provided by the Navy Information Application

Product Suite (NIAPS) installed onboard surface ships and submarines. FLTMPs Afloat can be used regardless of your ship's Internet connectivity or bandwidth limitations and is updated weekly.

2. View the 'User' name displayed at the top of each FLTMPs Afloat screen to ensure your data is displayed in the report and not that of someone else.

3. View the FLTMPs Afloat 'NAFL Load Status' page to obtain currency status of data used by FLTMPs Afloat, ETJ Afloat and NeL Afloat.

- Select 'ADMIN > NAFL Load Status' from the left menu and verify the

following:

- AILE version should be 3.2.5.
- NAFL Data Mart version should be 'Generic'.
- NAFL Datamart Build Date should be within 10 days of current date.
- For all discrepancies, request your NIAPS System Administrator investigate and resolve.
- If issue cannot be resolved, request support from Navy 311.

4. View the new FLTMPs Afloat 'NIAPS NeL Afloat Verification' report for a list of NeL courses completed onboard that may not be documented in ashore databases due to NIAPS

replication issues.

- Select 'ADMIN > NIAPS NeL Afloat Verification' from the left menu and verify pending course completion status.
- If status is greater than two weeks old, request your NIAPS System Administrator investigate NIAPS replication status.
- If issue cannot be resolved, request support from Navy 311.

5. View the 'Training' tab located in both the ETJ Afloat and the FLTMPs Afloat Individual Data Search to see a visual indicator of NeL Afloat course completion status.

- Courses highlighted in yellow with a source code of 'NLN-PEND' indicate that the course completed

via NeL Afloat is pending official entry in the Ashore ETJ.

Bonus Tip.

Navy 311 is a new source of support that can direct you to subject matter experts and technical support. Use any of the following contact methods:

- Phone: 1-855-NAVY311 (1-855-628-9311).
 - For Manpower and Personnel, including Travel, press '3'
 - For Training and Education, press '4'
 - To speak to a Customer Support Professional, press '0' (zero).
 - For a Secure Phone Line, inform the customer service representative.
- Email: Navy311@navy.mil or Navy311@navy.smil.mil
- Naval Message PLAD: NAVY THREE ONE ONE NORFOLK VA
- Online Chat: Go to www.Navy311.navy.mil and click 'Start Chat'
- Text Message: In the 'TO' line, type Navy311@navy.mil
- Online Request: Go to www.Navy311.navy.mil and click on 'Submit a Support Request'