

# NAVY 311



**Toss away that wheel book!**  
NAVY 311 is your single point of entry to access the Navy's many help desks, call centers, and service providers.

## NAVY 311 is at your service!

### 5 reasons to use NAVY 311:

**1** It's for you and your family.



You and your family have fast and free access to a network of worldwide authorized service providers who are dedicated to rapid and complete response.

**2** Get help on any subject, anytime, anywhere.



Got a question while at sea, in port, on duty, or on liberty? Contact NAVY 311 for 24/7 assistance about systems, equipment, facilities, career, IT, medical, logistics, quality of life, and more.

**3** Talk to people who know the Navy.



The NAVY 311 network of authorized service providers is staffed with experienced and knowledgeable subject matter experts, many of whom serve in the U.S. Navy.

**4** Know that certified call center pros handle your request.



The NAVY 311 call center keeps you updated via email and follows up until you're satisfied. Your service request is documented and monitored via modern action reporting software tools and processes.

**5** Be a part of something BIG!



NAVY 311 is setting the standard for customer relationship management excellence by applying the best practices of "3-1-1" non-emergency services used in over 300 major cities worldwide.

**Contact us today!**  
**1-855-NAVY-311**

(1-855-628-9311)

**Web:** [www.Navy311.navy.mil](http://www.Navy311.navy.mil)

**Email:** [Navy311@navy.mil](mailto:Navy311@navy.mil)

**Text:** Type 'Navy311@navy.mil' into the TO line of text message



**NAVY 311. Your Navy. Your Needs.**