

# Navy 311 Information Request

## Directions:

1. This form is **ONLY** to be used for requesting information about the services Navy 311 can provide. It should **NOT** be used for submitting requests for problem assistance. Those types of requests can be submitted via the [online support request form](#). Navy 311 can also be contacted in other ways by visiting their [contact page](#).
2. Tab to move through the form - or - click to enter a field.
3. Mandatory fields are highlighted in **RED**.

Name:

Email Address:

Daytime Phone: ( ) -

DSN No. (if applicable):

Organization:

## **How May We Help You?** (Please choose at least one. You may check all that apply)

I would like to learn more about Navy 311. Please contact me.

I would like to obtain information about utilizing Navy 311's Helpdesk Tier support services. Please contact me.

Other. Please Specify:

## What's Next?

1. Make sure the point of contact information you entered is correct before submitting. The information you provided will be used to contact you.
2. When you have completed the form, save it and then click the "Submit by Email" button below. **Please note** that due to some user computer hardware configurations, it may take several minutes for the form to render in your email client. Please be patient. The email will be automatically addressed for you.
3. After your email is sent, a Navy 311 representative will receive and review your submission. The representative will contact you within two (2) business days.
4. If you should have a need to follow up on this request, or are having a problem with the form, please contact the administrator at [DSWebmaster@Navy.Mil](mailto:DSWebmaster@Navy.Mil).

**Thank you for your interest in Navy 311!**

Interested in learning more about Navy 311? Visit the ['Join Navy 311' area](#) found at the [Navy 311 Website](#).