

Enterprise Training Management Delivery System (ETMDS) Frequently Asked Questions (FAQs)

Last Update: 07/12/2012

Q1: What happens to my training record/transcripts and courses that I have completed when we switch to the new system?

A1: Training records/transcripts in the new system will reflect all courses previously completed that are active/active not visible at time of switch-over. However, if previously completed courses are retired prior to the switch, then their completion will not be reflected in the new system training record/transcripts. All courses will be available in the user's Electronic Training Jacket (ETJ) regardless of their active/active not visible or retired status or can be retrieved from the Navy Training Management Planning System (NTMPS) database upon request.

Q2: What happens to the courses in my learning plan that I have enrolled in but have not started?

A2: A deadline date will be established and communicated to all users notifying them that all enrollments and learning plans not completed by the deadline date will not be migrated over to ETMDS. Once the new Learning Management System (LMS) is implemented, the learner would have to re-enroll in any courses that were not previously completed.

Q3: What happens to the courses I have started but not completed?

A3: Courses that have been started but not completed will not be migrated over to the new ETMDS. A deadline date will be established and communicated to all users notifying them that all courses not completed by the deadline date will be removed from their training plan and they must re-enroll in those courses once the new ETMDS is implemented.

Q4: I have activated Navy e-Learning (NeL) Integrated Learning Environment (ILE) modules for my class. Will the transition affect those in similar fashion as the enrollments and progress discussed in FAQ questions Q2 and Q3?

A4: Yes, the transition rules for schoolhouse courses are exactly the same as those for publicly available courses.

Q5: Does AtlasPro contain a similar functionality as QuestionMark to develop course tests, quizzes, and course surveys?

A5: AtlasPro does offer similar functionality to QuestionMark Perception (QMP), although how this capability will be implemented is still being determined. For the time being, QuestionMark is still available and is expected to be available for at least two years. The AtlasPro Suite includes both Assessment Engine (AE) and Survey Engine (SE) for development of Kirkpatrick Level II assessments and Level I surveys, respectively. Once the system is online, analysis of AE and SE should prove or disprove their potential benefit to users of the NETC LMS. At that point, a decision and announcement will be appropriate to the use of those tools. Corporate Enterprise Training Activity Resource System (CeTARS) online testing and QMP are called out in NAVEDTRA 132 as the current systems for automation. CeTARS is a Government Off The Shelf (GOTS) system that is a program of record (POR). QMP is a commercial

product that has more functionality than CeTARS in developing test question types. Recommend keeping these facts and the exportable file types listed below (please see the answer to Q6) as considerations when developing a test strategy.

Q6: Will the Questionmark license be renewed and will existing Questionmark data be transferable into AtlasPro?

A6: The QuestionMark license has been renewed through March 2013 and will likely be renewed for another year through March 2014. Whether or not QuestionMark data will be transferred to AtlasPro has yet to be determined. It is recommended that all test questions be developed in Authoring Instructional Materials (AIM) Content Planning Module (CPM) to ensure continuity of tests and learning objectives alignment to test questions throughout the transition period and beyond. This is a much more prudent development strategy, since those test questions are exportable from AIM in XML, QMP, and SCORM formats.

Q7: Will I be able to use browsers other than Internet Explorer (e.g., Firefox, Chrome, Safari) to perform training on the new LMS?

A7: Currently, the only supported browsers are Internet Explorer (IE) versions 6, 7, and 8. IE version 9 can be used in compatibility mode.

Q8: Would I have to request a new account?

A8: All learners that have logged into the current LMS within 18 months prior to the ETMDS implementation date will not have to request a new account. All learners that have not logged in within 18 months will need to establish a new account in ETMDS and their previous training record data will not be migrated. However, all transcripts, course completions, and certificates will still be available in the user's ETJ, or can be retrieved from the NTMPS database upon request.

Q9: What should I do if I experience problems with the new system?

A9: If assistance is needed after migration to the new system, you can contact the support desk via the following:

- CONUS/US Commercial Toll Free Number is: (877) 253-7122 option 2, then option 1
- Commercial Number is: (850) 452-1001 option 1
- DSN: 922-1001 option 1
- E-mail: nln_helpdesk@netc.navy.mil (Please be as specific as possible with your problem)

Phone assistance is available from 6:00 am to 9:00 pm Central Time, Monday through Friday.

Q10: Will any current capabilities be retired as a result of the LMS application modernization?

A10: Because the Navy is transitioning to a more flexible core application to manage distributed learning, users will experience some functionality and "look and feel" interface changes. For example, LMS application administration will be performed differently; however, user capabilities will be maintained as much as possible. As the ETMDS acquisition moves through development and testing, the ETMDS team is tracking and documenting the various differences from the legacy LMS to the AtlasPro LMS. The ETMDS community will be thoroughly informed of capability and interface changes prior to the LMS transition.

Q11: Is the functionality going to be identical on the NIPR/SIPR side?

A11: Functionality for the AtlasPro application will be identical within the NIPR and SIPR environments. There will be authentication differences due to environmental mandates (i.e., Common Access Card [CAC] log-in enforcement is not currently present within the SIPR environment), but these will also become synchronized as authentication standardization is enforced across the NIPR and SIPR environments.

Q12: What is the at-sea instantiation of the new LMS application?

A12: The ETMDS Phase I acquisition pertains to ashore users only. Afloat users will continue to use the existing Afloat Integrated Learning Environment (AILE) products available within the afloat environment. This means, however, the ashore-side transition to the modernized LMS will “look and feel” different from the afloat side because the ashore and afloat training applications are different. Data flow between the Navy Training Management and Planning System (NTMPS), AILE, AtlasPro shore-based LMS, and Sailors’ Electronic Training Jacket (ETJ) will not change. Sailors will continue to see completions from their afloat deployments once synchronization with the shore has occurred.

Q13: Will the new LMS work with the Corporate enterprise Training Activity Resource System (CeTARS)?

A13: The ETMDS Phase I effort requires that all current external interfaces with the current LMS be maintained, and this includes CeTARS. As part of the application integration associated with ETMDS, external interface owners are being engaged up front in the development process to allow for early identification of any potential data flow and/or transition issues. CeTARS and NTMPS testing will begin early within the Preliminary Government Acceptance Testing (PGAT) environment. While Phase I deployment will focus on maintenance of current interfaces, post-core/Phase II efforts will analyze and determine if any data exchange expansions will increase efficiencies.

Q14: Will the new LMS handle self-paced courses as well as instructor-led training (ILT)?

A14: AtlasPro capabilities exist for both self-paced and ILT just as they do for the current LMS. Phase I will transition any use of either capability as its core goal. Standardization to use AtlasPro for ILT will be analyzed and usage determined by NETC N7. Users should not expect immediate changes to their current learning administration processes as the goal for ETMDS Phase I (core capabilities) is to “mirror” existing LMS use. However, NeL does have users (e.g., Navy Personnel Command [NPC]) who rely on the LMS primarily to support ILT, as well as ILT support for schoolhouse laboratories, performance assessments, etc. This capability will not be lost as part of the transition to AtlasPro LMS.

Q15: Will learning centers be able to perform item analysis on assessments delivered using Atlas Pro?

A15: If the assessment is part of a SCORM course, then test item analysis will not be immediately available. Again, since ETMDS Phase I goals are to support the current core LMS capabilities, these enhancements will not be the priority at this time. Updated assessment requirements are being formally vetted though NETC N7 and an updated assessment strategy is being developed. Further development (i.e., post Phase I) of the AtlasPro suite will support test item analysis, but will likely require the transition to new tools for the management of assessments.

Q16: For the end-of-course survey, are learning centers going to be able to use the new LMS functionality for Level 1 and Level 3?

A16: As above, survey requirements are being formally vetted through NETC N7 and a long-term solution is being defined. Any introduction of new/enhanced survey capabilities will be deferred until after Phase I is deployed.

Q17: How will the new LMS impact our schoolhouse classroom IT infrastructure?

A17: Classroom IT infrastructures supporting the current LMS should not be affected by the ETMDS transition. The new AtlasPro LMS solution will continue to be a web-based delivery application that does not require any special installs to clients or extended hardware configurations within the classroom. In cases where specialized web-browser settings are required, this is typically a consequence of the development methods used for content and are not related to the LMS used to deliver the content. As new content continues to be developed, there may continue to be issues from time to time that require attention. Issues such as these will continue to be addressed via formal Tier I/II Help Desk ticket reports as required.

Q18: When and how is the new LMS going to be launched?

A18: The new AtlasPro LMS is scheduled to be deployed starting in January 2013. There will be a time-phased transition of various user groups (e.g., selected schoolhouse rate coupled with NPC administration) from the legacy LMS to the AtlasPro LMS. This approach will allow transition and training to be tailored to various user groups and will mitigate the risks that would exist with a “knife-edge” transition of the entire NeL population. For the complete ETMDS implementation timeline and further information on the phased deployment, please refer to the *ETMDS 101 Brief: An Overview of the Navy e-Learning Modernization Initiative* available on the ILE website at the following address:
<https://ile-help.nko.navy.mil/ile/index.aspx>.

Q19: Will we have access to or be required to use the Rapid Online Content Creation Environment (ROCCE)?

A19: Business rules have not yet been written in this area to provide defined guidance on ROCCE as a blanket requirement or the level of access to it. Contracted developers will at the least have access to ROCCE on a case-by-case basis, based on whether the contract requirements spell out ROCCE as the authoring tool. One requirement that is certain is that no matter what authoring tool is used, the content must be developed in a SCORM conformant format and be able to run on the LMS, which will still use the Rustici SCORM player.

Q20: Will all tests be delivered through the new Assessment Engine? (Right now we have integrated tests in our lessons.)

A20: NETC has designated the Assessment Engine (AE) as NETC's "primary" assessment tool. NETC's vision is to reduce redundancy in systems (and associated cost) and to provide a highly capable tool for developers to build content in the latest version of SCORM. NETC has analyzed AE's capability and determined the AE will be able to meet both goals.

There has not been any final determination whether or not other assessment tools will be permitted for NETC domain content. It is important to keep in mind that AtlasPro Suite is a GOTS product, which includes ROCCE and AE as an inherent tool. This eliminates dependency on proprietary tools with associated licensing fees and other costs. That said, there could be additional contract requirements in the future that at least encourage—if not require—use of NETC-supported tools.

As far as integration of assessments into the lessons, NETC's business rules will require each NeL hosted "course" (catalog item) to have two separate SCORM wrapped parts (i.e., an instructional content Shareable Content Object [SCO] and an assessment SCO). This will permit ease of separation so content can be used as a "reach back" refresher tool that can be used to refresh the knowledge decay without inclusion of the assessment questions.

Q21: Will content developers still have a testing environment similar to Test Track?

A21: Yes, Test Track will still be available in the new environment.

Q22: Will the Content Forecasting System process be changed?

A22: Information on updated policies and procedures will be made available as soon as the details are finalized.

Q23: Are there any specific changes in how the content will interface with the LMS?

A23: Changes are not anticipated since the LMS will serve up the content in the same way it does now to a Rustici SCORM player. As long as the content was SCORM wrapped/packaged, the player will play it.

Q24: What type of infrastructure will my command need to have (e.g., IT-type equipment, comm. Lines, internet capacity, etc.)?

A24: The ETMDS is designed to run on the Navy's presently-existing IT infrastructure and Navy e-Learning (NeL) does not anticipate any changes being necessary to use the new system.

Q25: What type of course design software will AtlasPro interface with?

A25: Any course design software that produces SCORM compatible training content can be used. NeL requires that all courses be delivered DODI 1322.26 compliant. For more information, please visit the Integrated Learning Environment website at this location:

<https://ile-help.nko.navy.mil/ile/index.aspx>

DODI 1322.26 Policy can be found here:

<https://ile-help.nko.navy.mil/ile/contentItems/132226p.pdf>

Q26: What about commercial products like Adobe Captivate, Authorware, etc.?

A26: Adobe Captivate can be used as it has the ability to produce SCORM compatible training content. Adobe Authorware has recently been discontinued by Adobe, so NeL recommends using Adobe

Captivate (or any other third-party vendor software that produces SCORM compatible training content) in its place.

Q27: Who can post training to AtlasPro?

A27: No policy changes have been made to the current process for hosting training courses on the LMS. As this acquisition/implementation of our new LMS is still evolving, NeL will keep all stakeholders apprised if there are any updates to our business processes as ETMDS implementation gets closer.

Q28: How long does it take to post training?

A28: Although several factors are involved in the length of time it may take to host a course on the LMS, target dates can be met if the NeL team is given as much lead time as possible.

Q29: Is there a staging portion of AtlasPro to test training prior to posting it?

A29: Yes, there will be a Government Content Acceptance Test (GCAT) environment established in order to test training courses prior to their being hosted on the AtlasPro LMS.

Q30: Is there a timeline of notification like there is for NKO?

A30: Yes, if referring to the Content Announcement and Content Submission processes which remain unchanged.

Q31: What cost, if any, is associated with posting courses and is it according to size/length of the course?

A31: At this time, there are no direct charges associated with hosting course content to the AtlasPro LMS.

Note: Additional information related to questions 27 through 31 is available at the following link:

<https://ile-help.nko.navy.mil/ile/content/lifecycle/processing.aspx>