HOUSEHOLD GOODS (HHG) SHIPMENT AND STORAGE
ENTITLEMENT POLICY

1. **Household Goods (HHG) Shipment Policy**

   a. **Incident to a Permanent Change of Station (PCS).** Per reference (a), chapter 5, part D, a member is authorized transportation of or non-temporary storage (NTS) when ordered to perform a PCS (see MILPERSMAN 1300-100).

   b. **Incident to Temporary Duty (TEMDU)/Temporary Additional Duty (TEMADD).** A member on TEMDU/TEMADD (see MILPERSMAN 1320-200) may be authorized shipment of HHG within their TEMDU weight allowance, per reference (a), chapter 4, part H.

2. **Nontemporary Storage (NTS) Policy**

   a. Per reference (a), chapter 5, part D, NTS may be authorized by the official designated by the Service concerned in facilities determined to provide best value to the Government. NTS, as an alternative to transportation of any or all of the member's HHG, may be approved when such storage is in the Government's best interest.

   b. NTS must be in a storage facility near to the place where the HHG are located on the date the member’s PCS order is issued. The location of HHG in NTS is an authorized origin point from which transportation may be made when a member is later authorized HHG transportation.
3. **Temporary Storage Policy in Connection with PCS**

   a. Temporary storage (i.e., storage in transit (SIT)), is part of transportation of HHG. SIT may be authorized in connection with TEMDU/deployment per reference (a), chapter 4, para. U4770) and or PCS per reference (a), chapter 5, section D10). SIT is:

      (1) Cumulative; (i.e., items may be stored at origin, in transit, at destination, or any combination thereof);

      (2) Normally for a period not to exceed 90 days. A member is authorized 90 days’ SIT for any authorized transportation. NOTE: SIT in connection with shipment of HHG released from NTS is generally not authorized.

   b. If a longer storage period is required, the member must request authorization or approval as follows:

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<th>When storage time required is:</th>
<th>And:</th>
<th>Then submit request to:</th>
<th>And...</th>
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<td>Ninety-one to 180 days</td>
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<td>personal property shipping office (PPSO).</td>
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<td>Note: The request shall be in writing and state the reason(s) why an additional 90 day period is requested (e.g., serious illness of member, serious illness or death of dependent, impending assignment to Government/Government-controlled quarters or privatized housing, directed TEMDU after arrival at permanent duty station, non-availability of suitable civilian housing, awaiting</td>
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<td>After the first 180 days but not more than 270 days*</td>
<td>For members other than those deployed or on TEMDU for more than 90 days or for an indefinite period.</td>
<td>Personal Property Shipping Office (PPSO). Additional SIT beyond 180 days may not be authorized or approved when a member elects to have a residence built while other housing is available.</td>
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<td>*Or member is deployed or on TEMDU for more than 90 days or for an indefinite period (and is authorized special storage per reference (a), par. U4770-B)</td>
<td>the commanding officer.</td>
<td>The commanding officer notifies the PPSO of such extensions beyond 180 days.</td>
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<td>more than 270 days</td>
<td>Commander Fleet and Industrial Supply Centers (COMFISC). Note: this request is due to circumstances beyond member’s control such as pending assignment to Government quarters (reference (a), par. U5375-B).</td>
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4. Special Storage Policy Not in Connection with PCS. Special storage of HHG not in connection with PCS is authorized when a member is ordered to TEMDU or deployment for more than 90 days. Reference (a), chapter 4, para. U4770-B and reference (b) P490, para. N4770-B apply.

   a. Special storage is available for members who must vacate Government quarters ashore due to orders to TEMDU or deployment for 90 or more days or an indefinite period.

   b. Members living off-base, i.e.:

      (1) Members without dependents, assigned ashore, for whom Government quarters are not available or;

      (2) Members without dependents, in pay grades above E6, assigned afloat, who are authorized to reside ashore;

   may also receive this storage during deployment.

   c. Special storage is generally limited to members who do not receive a housing allowance or who will lose entitlement to a housing allowance during TEMDU or deployment in excess of 90 days.

   d. Members who reside separately from dependents and receive basic allowance for housing (BAH)-DIFF or single-member parents whose dependents were placed with friends or relatives, may be authorized special storage due to TEMDU or deployment.

5. Policy for Single Members Pay Grade E-7 or Above. Single members in pay grade E-7 or above who elect not to occupy Government quarters (including shipboard quarters) and who retain authorization to receive BAH without regard to length of TEMDU or deployment, may be authorized special storage. Members who move onboard ship prior to deployment and are not receiving BAH may be authorized special storage.

6. Storage after TEMDU/Deployment Completion. HHG storage is authorized for up to 90 days after TEMDU or deployment completion. Extensions to this 90-day period may be granted per reference (a), para. U5375-B.

7. Loss or Damage to HHG not Covered by Carrier Liability. Claims arising from loss or damage to HHG goods stored or transported at the expense of the Department of Defense (DoD)
may be paid on the basis of full replacement value in any of the following cases in which reimbursement for the full replacement value for the loss or damage is not available directly from a carrier.

a. A case in which:

(1) The lost or damaged goods were stored or transported under a contract, tender, or solicitation, per reference (c), Section 2636a, that requires the transportation service provider to settle claims on the basis of full replacement value; and

(2) The loss or damage occurred under circumstances that exclude the transportation service provider from liability.

b. A case in which:

(1) The loss or damage occurred while the lost or damaged goods were in the possession of an ocean carrier that was transporting, loading, or unloading the goods under a DoD contract for ocean carriage; and

(2) The land-based portions of the transportation were under contracts that require the land carriers to settle claims on the basis of full replacement value.

c. A case in which:

(1) The lost or damaged goods were transported or stored under a contract or solicitation that requires at least one of the transportation service providers or carriers that handled the shipment to settle claims on the basis of full replacement value pursuant to reference (c), Section 2636a;

(2) The lost or damaged goods have been in the custody of more than one independent contractor or transportation service provider; and

(3) A claim submitted to the delivering transportation service provider or carrier is denied in whole or in part because the loss or damage occurred while the lost or damaged goods were in the custody of a prior transportation service provider or carrier or Government entity.